

# Polycom VVX 201

Business media phone

Entry-level IP phone with  
HD sound quality and two  
Ethernet ports.



The Polycom® VVX® 201 is a simple yet reliable IP phone with two line keys and two 10/100 Ethernet ports that deliver enterprise-grade sound quality. The Polycom VVX 201 phone is a stylish, cost-effective telephony solution, ideal for retail environments, call centers, or shared/common areas, such as lobbies, hallways, and break rooms, or anywhere needing simple and reliable connectivity.

## Benefits

- **Unsurpassed voice quality and clarity.** The VVX 201 features full duplex Type 1-compliant speakerphone with legendary Polycom® HD Voice™ and Polycom® Acoustic Fence™ technology that delivers superior sound quality and enables noise- and echo-free conversations that are as natural as being there.
- **Simplicity and ease of use.** The Polycom VVX 201 comes with a familiar, intuitive user interface with multi-language support that you can use without having to think about the “how to.” The phone features a backlit LCD for improved readability.
- Ideal for call centers, retail environments, and for shared/common areas.
- Make more efficient and productive calls with Polycom’s HD voice technology.
- Leverage previous IT infrastructure investments—deploy VVX 201 business media phones on your existing network without needing to upgrade your call control platform.

# Features and specifications

## User interface features

- Graphical backlit LCD (132 x 64) resolution
- Voicemail support
- Reversible deskstand/wallmount
- Unicode UTF-8 character support

## Feature keys

- Four context-sensitive “soft” keys
- Two line keys with bi-color (red/green) LED
- “Home” feature key
- Four-way navigation key cluster with center “Select” key
- Two volume control keys
- Dedicated hold key
- Dedicated headset key
- Dedicated hands-free speakerphone key
- Dedicated microphone mute key

## Audio features

- Polycom HD voice technology delivers lifelike voice quality for each audio path handset, the hands-free speakerphone, and the optional headset
- Polycom Acoustic Clarity technology providing full-duplex conversations, acoustic echo cancellation, and background noise suppression
- Type 1 compliant (IEEE 1329 full duplex)
- Frequency response: 150 Hz–7 kHz for hands-free speakerphone, handset, and optional headset mode
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment

## Headset and handset compatibility

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards

- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially available TTY adapter equipment

## Call handling features<sup>1</sup>

- 2 SIP identities (registrations)
- Two programmable line keys
- Call transfer, hold, forwarding, pickup
- Called, calling, connected party information
- Local three-way audio conferencing
- One-touch speed dial, redial
- Remote missed call notification
- Do not disturb function
- Electronic hook switch capable
- Local configurable digit map/dial plan

## Network and provisioning

- SIP Protocol Support
- SDP
- IETF SIP (RFC 3261 and companion RFCs)
- Two 10/100Base-TX port
- Manual or dynamic host configuration protocol (DHCP) network setup
- Time and date synchronization using SNTP
- Provisioning and call server redundancy supported QoS Support: IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP
- VLAN: CDP, DHCP VLAN discovery, LLDP-MED for VLAN discovery
- Network address translation (NAT) support for static configuration and “Keep-Alive” SIP signaling
- RTCP and RTP support
- Event logging
- Syslog
- Hardware diagnostics
- Status and statistics reporting
- TCP
- UDP
- DNS-SRV

## Power

- Built-in auto sensing IEEE 802.3af power over Ethernet (Class 2)
- External universal AC adapter (optional, 12V 6W DC)

## Safety

- UL 60950-1
- CE Mark
- CAN/CSA C22.2 No 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1

## Storage temperature

- -40 to +70°C (-40 to +160°F)

## Size

- 6.5 x 6 x 7 in (17 x 15 x 18 cm)(W X H X D)

## Operating conditions

- Temperature: 0 to 40°C (+32 to 104°F)
- Relative humidity: 5% to 95%, noncondensing

## Unit weight

- 1.8 lbs (0.8 kg)

## Polycom VVX 201 comes with:

- VVX 201 console
- Handset with handset cord
- Network (LAN) cable - CAT-5E
- Quick Start Guide
- User Guide
- Power adapter

## Master carton quantity

- Ten (10)

## Country of origin

- China

<sup>1</sup> Most software-enabled features and capabilities must be supported by the server. Please contact your IP PBX/Softswitch vendor or service provider for a list of supported features.

<sup>2</sup> Available in future UC software release.

<sup>3</sup> Planned compliance and localization.